Login process

- 1. From a browser, enter http://www.cathaybank.com
- 2. In the top right corner of the screen, click Login and enter your Login ID.
- 3. Select Login.



4. Enter your password.



5. Next, you will receive a Security Access Code. This will be sent to one of the devices we have stored for you. You must select one of these, you cannot enter a new device at this time.



6. Enter the Secure Access Code in the box when you receive it, and click Submit.



7. Enter your new password twice for validation, and click Submit.





8. You must review the Online Access Agreement & Disclosure Statement and click I Accept to complete the first-time login process.

| E Cathay Bank | |
|--|--|
| Login | S. ACCESSING YOUR E-STATEMENTS |
| Disclaimers FIRST TIME LOGIN DISCLAIMER | Appendix digeneration of the program |
| | If you close an account or cease to be an online banking Service customer, you will no longer be able to view your account online, and source statements for your open account(s) will revert back to paper statements so U.S. mail. |
| | You may request that a copy of your current or a previous statement (or Alertis) be mailed to you at your address. We may impose a fee for paper copies, as stated in our current Schedule of Pies. |
| | If you currently receive displicate statements at the same address, making of the displicate copy will be discontinued; howver, you can print multiple copies of your statement through the e-Batement Bervice. If you currently have a copy of your statement maked to an interested party etg. your accountants, making of a paper statement to the interested party will continue. |
| | 6. CHANGE STATEMENT DELIVERY METHOD |
| | ta en groomstar to a conserver social al en groups (analysis) and conserver social and an |
| | 7. EMAIL ADDRESS MAINTENANCE |
| | Note with outwards is surpared instanced, and charks and charks and have a weaker have a business of the starts. It is reported for the starts are provided in the start and address is the provided instanced address is the provided instanced and address is the provided instanced address is the provided addre |
| | 8. TERMINATION OF E-STATEMENTS |
| | We may elect to send paper statements and Alefs to you at any time without provincios. We also reserve the right to terminate this e-Statement Agreement and your access to correctly banking Service in abole or part, at any time without case or prior roles. You may terminate this e-Statement Agreement at any time by changing the delivery preferences shown in your e-Statement Profile. |
| | 9. AMENDMENT |
| | We may add to, dointe or change any term of this online banking agreement and consent to electronic disclosure (and any service o |
| | 1 Do Not Accept |

9. You now need to choose if you want to register your device. If you choose to register your device you will not need to receive and enter a Security Access Code next time you log on, you will only need to enter your Login ID and password.

Are you on a private computer or mobile device that you will use regularly to access online banking? If so, you can register your browser (device) for future access. If you are at a public computer, select Do Not Register Device and this computer will not be registered.

Note: To register your computer, we will place a Secure Token in your browser. Your PC must be configured to accept "cookies" from this site. The next time you log on, you will only need to enter your Login ID and password. The number of allowable registrations may be limited for the security of your account.

10. You will now see the Online Banking Home page.





